

Dear Valued PG&E Customer:

We wanted to let you know that in the next few weeks, Pacific Gas and Electric Company will begin a construction project in your neighborhood. This project is part of our multi-year Gas Pipeline Replacement Program to make our system safer and more reliable.

Project Work

This project will upgrade the gas facilities in your area. We will be replacing the existing gas pipes with modern new piping that is more resistant to corrosion and earthquakes. This work will include replacing the gas pipes that connect to your homes and businesses. We may also need to move some gas meters.

What to Expect

You can anticipate construction on each block will take approximately two weeks. During the day the street will be open and barricaded while we replace the pipes, and at night the areas will be covered with steel plates or plywood. Upon completion of the work on your block, we will perform temporary paving with final paving at the conclusion of the project. In some cases PG&E gas crews may need to get access to the meter location inside of your residence or business.

We will have a PG&E Representative contact you prior to the interruption of your gas service. On the day we replace your gas service we will dispatch a gas serviceman to relight your gas appliances. An adult must be present to allow our PG&E Representative access to your property. In the event that an adult is not available, your service may not be relit until an adult is available.

Parking in the area may be impacted. We will post "No Parking" signs at least 72 hours in advance. This project will create some noise and dust. We apologize for any inconvenience and will do our very best to keep disruption to a minimum.

If you have any questions or concerns about this project, please call me at (415) 695 - 3277. Thank you for your cooperation and patience.

Sincerely,

John Carrington
General Construction Gas Supervisor